

Zuree Terms and Conditions

Zuree, a product of Lighthouse Eko Limited.

Effective Date: 16/04/2025

Welcome to Zuree!

Welcome to **Zuree**, a product of **Lighthouse Eko**. Zuree is a Website-as-a-Service (WaaS) platform that offers professionally designed and hosted websites on a quarterly or an annual subscription basis. By subscribing to Zuree, customers enjoy continuous access, maintenance, and support for their website.

These **Terms and Conditions** ("Terms") establish the legal framework that governs your access to and use of **Zuree**, our **Website-as-a-Service (WaaS) platform**, and all related services, features, technologies, and content we provide. These Terms constitute a legally binding agreement between you (**the user, customer, or subscriber**) and **Zuree (the service provider)**, and they dictate how our services can be accessed, utilized, and maintained.

By **accessing, browsing, registering, purchasing, or subscribing** to our services, you acknowledge that you have **read, understood, and agreed** to comply with these Terms. Your continued use of our platform signifies your acceptance of all provisions contained herein, as well as any additional policies, guidelines, or agreements referenced within these Terms.

If you **do not agree** with any portion of these Terms, or if you are unable to legally comply with the obligations set forth herein, you must **immediately discontinue** the use of our services.

Key Considerations:

- These Terms apply to all users of Zuree, whether they are free users, paying subscribers, or visitors to our platform.
- Your access and use of Zuree are subject to continuous compliance with these Terms, our Privacy Policy, and other applicable legal requirements.
- We reserve the right to modify, update, or revise these Terms at any time, with or without notice, and your continued use of our services after such modifications will constitute acceptance of the revised Terms.

By choosing **Zuree**, you are entrusting us with the responsibility of designing, hosting, maintaining, and securing your website, allowing you to focus on your core business activities. We are committed to providing a seamless, high-quality service that eliminates the complexities associated with traditional website management.

If you have any questions regarding these Terms, please contact us before proceeding with your use of our services.

1. Definitions

For the purposes of these Terms and Conditions, the following definitions apply:

1. **"Zuree," "We," "Us," "Our"** – Refers to Zuree, its parent company, subsidiaries, affiliates, employees, directors, officers, representatives, agents, service providers, and any other entity acting on behalf of or in association with Zuree.
2. **"User," "You," "Your"** – Refers to any individual, business, company, organization, or entity that accesses, registers, subscribes to, or otherwise uses Zuree's services, including but not limited to business owners, entrepreneurs, professionals, and website administrators. This also extends to any employees, representatives, or authorized individuals acting on behalf of such an entity.
3. **"Subscription"** – Refers to the **annual, renewable** service plan that the User agrees to pay for in exchange for access to Zuree's Website-as-a-Service (WaaS) platform, which includes website creation, hosting, maintenance, updates, and security services. Subscription fees are payable in advance and subject to Zuree's pricing and billing policies. Failure to renew the subscription may result in service suspension or termination.
4. **"Website"** – Refers to any web page or collection of web pages, including associated domain names, subdomains, or microsites, that are designed, developed, hosted, and maintained by Zuree on behalf of the User. The Website may include various features, such as content management, e-commerce functionality, integrations with third-party applications, and mobile responsiveness, depending on the selected service plan.
5. **"Content"** – Refers to any and all materials, including but not limited to text, images, graphics, photos, logos, videos, audio files, downloadable files, blog posts, articles, product descriptions, customer reviews, metadata, embedded media, design elements, and any other data or intellectual property that is published, displayed, uploaded, or stored on the User's Website. Content may be created by the User, provided by Zuree, or sourced from third-party services, subject to the applicable licensing and copyright regulations.
6. **"Third-Party Services"** – Refers to any external tools, applications, software, plugins, integrations, APIs, payment gateways, advertising networks, analytics tools, social media platforms, or third-party hosting providers that may be used in conjunction with the User's Website. Zuree may provide integrations with these services for enhanced functionality; however, Zuree is not responsible for the performance, reliability, security, or terms of use of such third-party services. Users are encouraged to review the terms and privacy policies of any third-party services before use.

2. Services Provided

Zuree offers a **Website-as-a-Service (WaaS)** solution designed to provide businesses and individuals with a **fully managed, professional, and hassle-free website experience**. By subscribing to Zuree, Users gain access to a suite of services that include, but are not limited to, the following:

2.1 Custom Website Design

- Zuree provides professionally designed websites tailored to the User's industry and business needs.
- Each Zuree website is custom-built from the ground up—Zuree does not rely on generic templates. Instead, our team designs every site uniquely, tailoring the layout, structure, and visual identity to match your brand's specific colors, fonts, logos, and overall aesthetic preferences.
- The design process includes responsive layouts to ensure that the website functions optimally on desktops, tablets, and mobile devices.
- Advanced customization requests, including additional design elements or bespoke functionality, may be subject to additional fees or require an upgraded service plan.

2.2 Website Hosting, Domain Management, and Security

- Zuree hosts all websites on high-performance, secure cloud servers with **99.9% uptime** to ensure seamless operation.
- If a user does not already own a domain name, Zuree assists with domain registration and ongoing management. For users with an existing domain, Zuree facilitates the migration process to ensure a seamless transition. Please note that the success of domain migration depends on active cooperation and timely responses from both the user and the Zuree team.
- Websites include an **SSL (Secure Sockets Layer) certificate** for data encryption, ensuring safe browsing for visitors and compliance with security standards.
- Zuree implements **firewalls, malware protection, and DDoS prevention** to safeguard websites from cyber threats and unauthorized access.

2.3 Regular Maintenance, Software Updates, and Security Patches

- Zuree provides **ongoing maintenance** to ensure website functionality, stability, and security.
- Regular **software updates** are applied to keep the website running on the latest, most secure versions of all essential frameworks, plugins, and integrations.
- **Security patches and vulnerability fixes** are automatically deployed to protect against potential exploits and ensure data integrity.
- Performance optimization measures, including **cache management, database optimization, and speed enhancements**, are conducted periodically.

2.4 Customer Support and Troubleshooting

- Users have access to **dedicated customer support** to assist with any technical difficulties, website modifications, or service inquiries.
- Support is available through **WhatsApp, email, and phone calls**, with response times varying based on the severity of the issue.
- Zuree provides **troubleshooting services** for website-related issues, including **downtime, broken links, form submission failures, and plugin malfunctions**.
- Certain advanced technical requests outside the standard maintenance scope may be subject to additional charges.

2.5 Access to a Content Management System (CMS)

- Every Zuree website is integrated with a **user-friendly Content Management System (CMS)** that allows Users to make self-updates effortlessly.
- Users can:
 - **Edit and update content** such as text, images, blog posts, and product descriptions.
 - **Add new pages or modify existing ones** based on their evolving business needs.
 - **Manage multimedia elements**, including videos, banners, and downloadable resources.
 - **Control SEO settings**, including metadata, alt text, and keyword optimization.
- Training materials or tutorials may be provided to help Users navigate the CMS efficiently.

2.6 Additional Services (Where Applicable)

- Depending on the chosen subscription plan, Users may also access **e-commerce features**, such as product listings, online payments, inventory management, and order processing.
- Integration with **third-party services** (e.g., social media, Google Analytics, payment gateways) may be available upon request.
- Zuree may offer additional premium services, including **custom development, advanced SEO optimization, email hosting, and digital marketing**, which may incur extra costs.

2.7 Service Limitations

- Zuree reserves the right to modify, discontinue, or enhance any service offering at its discretion.
- Users must comply with **fair usage policies**, ensuring that website modifications, CMS usage, and support requests align with reasonable operational expectations.
- Any content uploaded by the User must adhere to **Zuree's Acceptable Use Policy**, and Zuree reserves the right to remove any content that violates applicable laws or guidelines.

3. Subscription and Payment

3.1 Annual Subscription Model

- Zuree operates on a **quarterly** and **subscription-based model**, where Users pay an **annual fee** to access and use our Website-as-a-Service (WaaS) platform.
- Subscription plans cover the cost of **website design, hosting, maintenance, security, updates, and customer support** for the duration of the subscription period.
- By subscribing to Zuree, Users acknowledge and agree to pay the required fees in accordance with the selected subscription plan.

3.2 Payment Terms and Methods

- Subscription fees must be paid **in full and upfront** before service activation or renewal.
- We accept payments via the following methods:
 - **Bank Transfer** – Payments can be made directly to Zuree’s designated bank account. Proof of payment may be required.
 - **Debit/Credit Card Payments** – Secure online transactions via Visa, MasterCard, and other major payment providers.
 - **Direct Debit** – Automatic withdrawals from the User’s account for seamless subscription renewal (if applicable).
- All payments are processed securely, and Zuree does not store Users’ credit or debit card details.
- **Failure to make full payment** will result in the inability to access the service, and the subscription will not be activated.

3.3 Service Activation and Subscription Duration

- Upon successful payment confirmation, Zuree will initiate the process of setting up the User’s website.
- Subscription activation times may vary depending on the scope of customization required. Standard setup times will be communicated upon payment.
- The subscription period lasts **twelve (12) or three (3) months** from the date of activation and must be renewed annually to maintain continued access to the service.

3.4 Subscription Renewal

- Zuree will send **subscription renewal reminders** via email and other communication channels before the expiration date.
- Users are responsible for ensuring that their subscription is renewed **before the expiration date** to prevent service disruption.
- If payment for renewal is not received within **seven (7) days** after the subscription expiry date, the following actions may be taken:
 - The website may be temporarily **suspended**, making it inaccessible to visitors.

- After a **grace period** (to be determined by Zuree), the website may be **permanently removed** from our servers, resulting in data loss.
- Users who wish to reactivate a suspended website after the renewal deadline may be subject to additional **reactivation fees**.

3.5 Non-Payment and Service Suspension

- Zuree reserves the right to **suspend or terminate** a User's website if payment is not received within the required timeframe.
- Service suspension means the website will become **unavailable to visitors**, and Users will lose access to their CMS and support services.
- If payment is not received after an extended period, Zuree may **permanently delete** the website and all associated data from our servers.
- Zuree is not responsible for any **loss of data, business opportunities, or website downtime** resulting from non-payment.

3.6 Refund Policy

- All subscription payments are **non-refundable** once the payment has been processed and the service has been activated.
- Refunds will only be considered under **exceptional circumstances**, as outlined in our [Refund Policy](#) (click to view full details).
- If Zuree fails to deliver the agreed-upon services due to **technical or operational failures** (not caused by the User), a refund or credit may be considered on a case-by-case basis.
- Users who initiate a **chargeback request** or **dispute a payment** with their bank without contacting Zuree first may be subject to **service termination and account suspension**.

3.7 Pricing Changes and Subscription Adjustments

- Zuree reserves the right to **modify pricing, subscription plans, or payment structures** at any time.
- Any changes to pricing will be communicated **at least 30 days in advance**, allowing Users time to review and adjust their subscription accordingly.
- Existing Users will not be affected by price increases until their **next renewal period**.

3.8 Taxes and Additional Fees

- Subscription fees **do not** include any applicable **taxes, bank charges, or transaction fees** imposed by financial institutions or payment processors.
- Users are responsible for covering any additional charges incurred during payment processing.

4. User Responsibilities

By subscribing to and using Zuree's Website-as-a-Service (WaaS) platform, Users acknowledge and agree to the following responsibilities:

4.1 Accurate Information and Account Management

- Users must provide **accurate, complete, and up-to-date** personal and business information during the sign-up and onboarding process.
- It is the User's responsibility to ensure that any contact details, payment information, and account credentials remain current.
- Users must **promptly notify Zuree** of any changes in their information, including business name, address, or authorized representatives.
- Any false, misleading, or incomplete information may lead to delays, service disruptions, or account suspension.

4.2 Website Design Review and Approval

- Zuree will develop a bespoke website primarily for all subscribers and in case the user has a choice of sample with branding preferences, we will as well develop that for the users from scratch as we do not use or buy templates.
- Before the website is officially launched, clients are responsible for **thoroughly reviewing and approving** the design, functionality, and content.
- Users must verify that all website details, including **branding elements, business information, and content**, are accurate and meet their expectations.
- Once approval is given, Zuree will proceed with launching the website, and any subsequent requests for modifications not within the subscribed plan may be subject to additional charges.

4.3 Additional Features, Customization, and Extra Charges

- The standard subscription package includes a predefined set of **features, pages, and design elements** as specified in the pricing page.
- If a user requests **extra features, custom integrations, additional web pages, or significant modifications** beyond the agreed package, additional fees may apply.
- Any requested upgrades or enhancements will be quoted separately, and the User must approve the costs before implementation.

4.4 Prohibited Use of the Service

Users **must not** use Zuree's services for any unlawful, harmful, or offensive activities, including but not limited to:

- **Distributing illegal content** (e.g., pirated software, counterfeit products, or illicit services).
- **Hosting or promoting hate speech, discrimination, or harassment** based on race, gender, religion, nationality, disability, or other protected categories.

- **Uploading, publishing, or transmitting content** that is obscene, defamatory, or violates the privacy of any individual.
- **Engaging in fraudulent activities**, including phishing scams, deceptive marketing, or misleading claims.
- **Distributing malware, viruses, or hacking tools** that could compromise the security of Zuree's platform or third-party systems.
- **Using the website for unauthorized reselling, multi-level marketing, or Ponzi schemes.**
- **Hosting adult content, gambling, or any service that violates local or international regulations.**

Zuree reserves the right to **suspend or terminate** any account found in violation of these policies without prior notice.

4.5 Compliance with Copyright and Intellectual Property Laws

- Users are solely responsible for ensuring that **all content uploaded to their website** (including text, images, videos, music, and graphics) complies with copyright and intellectual property laws.
- Users must not upload or use copyrighted materials without proper authorization or licensing.
- If a User uses **stock images, third-party media, or external plugins**, they must ensure they have obtained the necessary permissions or licenses.
- Zuree **does not take responsibility** for any copyright infringement claims arising from content provided by the User.
- If Zuree receives a **copyright violation complaint**, we may remove the disputed content or suspend the website until the issue is resolved.

4.6 Security and Data Protection Responsibilities

- Users must take reasonable precautions to **protect their login credentials, passwords, and CMS access details** from unauthorized use.
- Users should **not share login information** with unauthorized individuals or third parties.
- If a User suspects any **unauthorized access, data breach, or security issue**, they must notify Zuree immediately for assistance.
- Users are responsible for ensuring that any **customer data collected through their website** (such as emails, payment details, or user accounts) complies with applicable data protection laws (e.g., GDPR, NDPR).

4.7 Regular Website Monitoring and Updates

- While Zuree provides website maintenance and security updates, Users must regularly **review their website for errors, outdated information, or inaccuracies.**
- Users are encouraged to use the provided **Content Management System (CMS)** to update their website as needed.

- If a User notices any issues (e.g., broken links, missing content, incorrect pricing), they should report it to Zuree for resolution.

4.8 Indemnification for Non-Compliance

- Users agree to **indemnify and hold Zuree harmless** from any legal claims, liabilities, or damages arising from:
 - **Violation of these Terms and Conditions.**
 - **Use of copyrighted or unauthorized content.**
 - **Non-compliance with regulations affecting their business or website operations.**
- Zuree shall not be held liable for any financial losses, reputational damage, or legal disputes caused by the User's failure to adhere to these responsibilities.

5. Website Ownership & Access

By subscribing to Zuree's Website-as-a-Service (WaaS) platform, Users acknowledge and agree to the following terms regarding website ownership, access, and transferability:

5.1 Ownership of the Website

- All websites created, designed, and hosted by Zuree remain the **exclusive property of Zuree** for the duration of an active subscription.
- Users are granted a **non-exclusive, revocable license** to use the website and its associated services during the subscription period.
- The website's **design, layout, structure, and technical framework** remain the intellectual property of Zuree, and Users may not claim ownership over the proprietary elements of the platform.
- Users **own the content** they upload to the website, including text, images, videos, and business-related data, but **do not own** the underlying software, code, or system architecture that powers the website.

5.2 User License and Access Rights

- During an active subscription, Users have the right to:
 - **Use the website** for personal or business purposes as specified in their selected package.
 - **Access the Content Management System (CMS)** to update or modify their website content.
 - **Request technical support** from Zuree for maintenance, bug fixes, or troubleshooting.
 - **Integrate third-party services** where applicable, subject to Zuree's approval.
- Users **may not**:
 - **Modify, distribute, or resell** the website or its components.
 - **Alter the underlying source code** without explicit permission from Zuree.

- **Transfer their access rights** to another person or entity without prior written consent from Zuree.

5.3 Subscription Cancellation or Expiration

- If a User **cancels their subscription** or fails to renew within the specified timeframe, Zuree reserves the right to:
 - **Suspend access** to the website and its content.
 - **Take the website offline** until payment is received for renewal.
 - **Delete website data** after a 30 days grace period.
- Users will receive multiple **renewal reminders** before their subscription expires. If the subscription is not renewed within **7 days of expiration**, access will be restricted.
- If a User wishes to reactivate their subscription after expiration, **a reactivation fee may apply**, depending on the duration of inactivity.

5.4 Website Transfer & Migration

- If a User wishes to **transfer their website to another hosting provider**, they must formally request a migration process through Zuree.
- Migration is **not automatic** and may involve additional technical adjustments, including:
 - **Domain transfer procedures** if the domain was originally registered by Zuree.
 - **Exporting content and database files** in a format compatible with the new hosting provider.
 - **Adjustments to integrations and plugins**, as some features may not be compatible with other platforms.
- A **migration fee** will apply to cover the costs of transferring the website to another provider.
- Certain design elements, proprietary tools, or custom-built functionalities **may not be transferable**, and Users should consult with Zuree before initiating a migration request.

5.5 Limitations on Website Transferability

- Since Zuree's WaaS platform is a **managed service**, Users **cannot directly access backend infrastructure, core system files, or custom-built components** without Zuree's authorization.
- If the User's website includes **licensed third-party plugins, premium themes, or integrations** provided by Zuree, these licenses may not be transferable.
- In cases where a User **fails to follow migration procedures** or attempts an unauthorized transfer, Zuree reserves the right to revoke access to proprietary elements and terminate associated licenses.

5.6 Data Protection and Content Retrieval

- Before canceling a subscription, Users are encouraged to **download and back up** any necessary content, such as blog posts, product listings, or media files.

- Zuree will not be responsible for **data loss** if a User fails to secure their content before subscription termination.
- If a User requests **content retrieval after account suspension**, a **retrieval fee** may apply depending on the complexity of data recovery.

5.7 Zuree's Right to Modify or Restrict Access

- Zuree reserves the right to **temporarily or permanently restrict website access** in cases where:
 - The User violates **Terms and Conditions** related to prohibited content or activities.
 - Technical or security concerns require **urgent maintenance or intervention**.
 - The User engages in any activity that **threatens the stability, security, or integrity** of Zuree's platform.
- Users will be notified in advance **whenever possible** if their access is being restricted due to maintenance, updates, or security-related actions.

6. Website Management & Updates

Zuree is committed to ensuring that all websites hosted and managed on our platform remain secure, up-to-date, and fully functional. The following terms govern how we handle website management, updates, and maintenance:

6.1 Website Maintenance & Technical Support

- Zuree provides **ongoing website maintenance**, which includes:
 - **Regular updates** to core platform functionalities.
 - **Security patches** to prevent vulnerabilities and cyber threats.
 - **Performance optimization** to ensure fast loading times and seamless browsing.
 - **Bug fixes and troubleshooting** to resolve technical issues.
- Maintenance tasks are performed **periodically** and may require brief downtime, during which Zuree will notify the User in advance when possible.
- Zuree provides **technical support** for issues related to:
 - Website downtime or accessibility problems.
 - Errors affecting page display, navigation, or functionality.
 - Issues with website speed, mobile responsiveness, or integrations.
- **Support does not include** third-party plugins, custom code modifications, or integrations that were not provided by Zuree.

6.2 Content Management System (CMS) Access

- Users will be granted access to a **Content Management System (CMS)** that allows them to:
 - Edit text, blog posts, and news updates.
 - Upload and manage images, videos, and downloadable files.

- Update business information, contact details, and product descriptions.
- CMS access is designed to provide flexibility while maintaining **platform stability**.
- Certain **core design and structural changes** will remain under Zuree's control to protect the integrity of the platform.

6.3 Major Design Modifications & Customization

- Once the **initial website design** has been completed and approved by the User, any major modifications may require additional charges. These include:
 - **Redesigning layouts or sections** that go beyond minor content updates.
 - **Changing core branding elements**, such as themes, fonts, or structural adjustments.
 - **Adding new custom features**, such as advanced integrations or unique functionalities.
- Users may request modifications via the support portal, and Zuree will provide a **cost estimate** for any major changes before implementation.

6.4 E-Commerce Websites & Additional Maintenance

- Websites with **e-commerce functionality** require additional maintenance, which may include:
 - **Product catalog management**, including bulk uploads and category restructuring.
 - **Payment gateway updates** to ensure continued transaction processing.
 - **Security enhancements** for handling sensitive customer data.
 - **Ongoing performance monitoring** to support high-traffic and transaction-heavy environments.
- Despite the **complex nature** of e-commerce sites, no separate pricing plans may apply to cover the added maintenance workload as all its inclusive in the plan chosen.

6.5 System Updates & Service Downtime

- Zuree reserves the right to perform **scheduled system updates**, which may include:
 - Improvements to website features and functionalities.
 - Security patches to protect against cyber threats.
 - Performance upgrades to enhance website speed and reliability.
- In cases where updates may result in **temporary service downtime**, Users will be notified in advance whenever possible.
- Zuree is not responsible for any **business disruptions, revenue loss, or data loss** caused by scheduled updates or maintenance.

6.6 User Responsibilities for Website Updates

- While Zuree manages overall website maintenance, Users are responsible for:
 - **Keeping their login credentials secure** to prevent unauthorized access.

- **Ensuring uploaded content complies** with copyright, intellectual property, and legal requirements.
- **Regularly reviewing their website** for accuracy and notifying Zuree if updates are needed.
- **Backing up important business content**, such as sales reports, customer inquiries, or blog drafts, as Zuree is not responsible for accidental content deletion by the User.

6.7 Restrictions on Unauthorized Modifications

- Users may not:
 - Attempt to **modify, hack, or alter** Zuree's core platform files.
 - Install **unapproved third-party plugins** that may affect system performance.
 - Engage in **unauthorized website transfers** that bypass Zuree's migration process.
- Any unauthorized modifications that **cause website malfunctions** will require a restoration fee, and Zuree reserves the right to **terminate services** if unauthorized changes compromise security or stability.

6.8 Zuree's Right to Modify Features & Services

- Zuree reserves the right to **add, modify, or discontinue** features and services at its discretion.
- If a modification significantly impacts the User's website functionality, reasonable notice will be provided.
- Some updates may result in **interface or feature changes**, and Zuree is not obligated to maintain legacy versions of discontinued features.

7. Security & Data Protection

At Zuree, we prioritize the security and protection of User data by implementing robust security protocols and industry best practices. By using our services, Users agree to abide by these security measures to maintain a safe and secure environment for their website and related services.

7.1 Industry-Standard Security Measures

Zuree employs a **multi-layered security approach** to protect websites and User data, including:

- **SSL Encryption:** Every website hosted on our platform is secured with **SSL (Secure Socket Layer) certificates**, ensuring encrypted connections to safeguard data transmissions.
- **Firewall Protection:** We deploy **firewalls and intrusion detection systems** to prevent unauthorized access and cyberattacks.

- **DDoS Protection:** Zuree implements **Distributed Denial-of-Service (DDoS) protection** to mitigate threats that may disrupt website performance.
- **Malware Scanning:** Routine **malware and vulnerability scans** are conducted to identify and eliminate potential threats.
- **Secure Server Infrastructure:** All websites are hosted on **highly secure cloud-based servers** with **24/7 monitoring** to detect and respond to security incidents.

7.2 Data Backups & Disaster Recovery

To ensure data integrity and availability, Zuree performs:

- **Daily Automated Backups:**
 - Websites are backed up daily to safeguard against accidental data loss, corruption, or system failures.
- **Multiple Redundant Storage Systems:**
 - Backup data is stored in **geographically distributed** data centers to minimize risks associated with data loss.
- **Disaster Recovery Measures:**
 - In the event of a technical failure, cyberattack, or force majeure event, Zuree will **restore websites to the latest available backup** to ensure business continuity.
- **Limited Backup Retention:**
 - Backups are retained for a specific period (as per Zuree's data retention policy). Users who require extended backup storage may request **custom backup solutions** for an additional fee.

7.3 User Responsibilities in Security & Data Protection

While Zuree provides enterprise-level security measures, Users must also take proactive steps to **maintain the security of their accounts and websites**, including:

7.3.1 Strong Password Management

- Users must create and maintain **strong, unique passwords** for their accounts and CMS access.
- Passwords should include a **combination of uppercase and lowercase letters, numbers, and special characters**.
- Users should **avoid sharing login credentials** with unauthorized individuals or third parties.

7.3.2 Account Access & Authentication

- **Two-Factor Authentication (2FA):**
 - Users are encouraged to enable **two-factor authentication** where applicable for additional security.
- **Unauthorized Access Prevention:**

- Users must report **any suspected unauthorized access** or login attempts to Zuree immediately.
- **Account Recovery Procedures:**
 - In case of lost credentials, Users can initiate **password recovery** through secure verification methods provided by Zuree.

7.4 Third-Party Security Breaches & Hacking Risks

- While Zuree implements stringent security protocols, we **cannot guarantee absolute protection** against **external cyber threats** such as hacking, phishing attacks, or data breaches caused by third-party vulnerabilities.
- Zuree is **not responsible** for any **data loss, unauthorized access, or security breaches** resulting from:
 - **User negligence**, such as weak passwords or failure to follow security best practices.
 - **Third-party integrations, plugins, or external services** that are not directly managed by Zuree.
 - **Malware or hacking attempts** originating from a User's infected device or network.
- Users must remain vigilant and exercise **good cybersecurity hygiene** when accessing their website and related services.

7.5 Compliance with Data Protection Laws

Zuree is committed to adhering to relevant data protection regulations, including but not limited to:

- **General Data Protection Regulation (GDPR) (where applicable)**
- **Nigeria Data Protection Regulation (NDPR)**
- **Other international data protection laws that may apply**

Zuree ensures compliance through:

- **Secure data handling processes** that protect User and visitor information.
- **Limited access policies**, ensuring only authorized personnel can access sensitive data.
- **Privacy settings and controls**, allowing Users to manage their website's data collection and privacy preferences.

7.6 Security Incident Response & Notification

- In the event of a **security incident or data breach**, Zuree will:
 - Conduct an **immediate investigation** to determine the cause and extent of the issue.
 - Take necessary **remediation steps** to mitigate further risks.

- **Notify affected Users** of significant security incidents that may impact their website or data.
- Users must also notify Zuree if they **suspect a security breach** related to their website or account.

7.7 Security Restrictions & Prohibited Activities

Users are strictly prohibited from engaging in activities that may compromise security, including:

- Attempting to **hack, exploit, or bypass** security measures implemented by Zuree.
- Uploading or distributing **malware, viruses, or malicious scripts**.
- Using Zuree's services to **host phishing sites, fraudulent content, or illegal activities**.
- Modifying or disabling **security features** implemented on their website.
- Engaging in **unauthorized penetration testing, ethical hacking, or security audits** without prior written consent from Zuree.

Violating any of these security policies may result in **immediate account suspension or termination**, and in severe cases, legal action may be pursued.

7.8 Data Protection & Privacy Policy

For more details on how Zuree handles personal data, cookies, and User privacy, please review our [Privacy Policy](#) [Click Here to View].

8. Service Availability & Downtime

- Zuree aims for **99.9% uptime**; however, occasional downtime may occur due to maintenance or server issues.
- Users will be notified in advance of any planned maintenance.
- We are not liable for losses due to website downtime beyond our control.

9. Governing Law & Dispute Resolution

- These Terms are governed by the laws of **the Federal Republic of Nigeria**
- Any disputes shall be resolved through arbitration or legal proceedings within our jurisdiction.

10. Contact Information

For any questions regarding these Terms, please contact us at: Email: support@zuree.io

By using Zuree's services, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.